

Appendix 1: Department of Adult Social Care Action Plan in response to the Adult Social Care and Community Safety Scrutiny Review of Identifying Carers

	Recommendation	Action
1	Adult Social Care should ensure that the Assessment and Care Management Teams have a mechanism in place that ensures they actively follow up any unreturned supported assessment forms so that all carers have the opportunity to be properly assessed.	Work is underway within Assessment and Care Management to determine how best to implement the necessary changes in practice. The full process of Assessment and Care Management is currently being reviewed under the Self Directed Support Pathway (Project Pathway). This will enable the necessary changes in process to be delivered by October 2012.
2	ASC should build a mechanism into the process of transition from children's to adult social care services, which is being overseen by the new Transition Team, to ensure the referral of a carer of a service user for a carer's assessment.	Arrangements are now in place to ensure all carers receive a referral for assessment when the person they care for is being supported by the Transitions Team. This will be noted on the Care First client system; or when an initial assessment is completed on the cared for young person.
3	The appropriate Adult Social Care team should undertake an automatic review of a carer's needs when a young carer becomes an adult.	Work is underway to establish how best to allocate the carer's needs assessments across the range of Adult Social Care teams, including learning disability, physical disability and sensory impairment. Progress will be reported to Scrutiny Committee in October.
4	To engage more effectively with GP practices using all available tools, particularly new opportunities through commissioning and the development of integrated community teams.	As Clinical Commissioning Groups (CCG's) develop, this priority will be taken forward through their Boards. In relation to current work the NHS National Operating Framework has allocated specific funds to support carers. The work to deploy this resource will be taken forward jointly across health and social care and in partnership with carers. A needs analysis is being completed and plans for deploying these funds will be published by October. Neighbourhood Support Teams are being developed with pilots to be in place by October and Carer Aware Training in GP practices is also being progressed on an ongoing basis.
5	The Council should encourage GP practices to continue to take up the Carers' Charter offered through Care for the Carers and to identify Carer Champions.	Care for the Carers are commissioned by Adult Social Care and work in partnership to support carers in a range of settings. The Carers Charter continues to be rolled out in GP practices across the county.
6	The Council should use its position on the Health and Wellbeing Board to make the business and quality case to the Clinical Commissioning Groups (CCGs) to demonstrate that effective support for carers will be beneficial for them in achieving quality of care targets.	The Health and Wellbeing Board will present valuable opportunities for influencing partner agencies across the health and social care local economy, particularly in relation to the Health and Wellbeing Strategy, Joint Carers Strategy and future investment decisions.
7	East Sussex Healthcare NHS Trust should continue to roll out the Council's 'Carer Aware' training to its staff.	Information is being gathered to establish the current level of take up of training within the Trust to determine a baseline and future targets. This will be completed by October.
8	The ESCC lead commissioner for carers should network with	This has historically taken place and will continue with the appointment of

	colleagues in West Sussex, Brighton & Hove, Kent and Surrey to share good practice and ensure there is consistency in relation to the passing on of carer information between trusts and local authorities.	the new Strategic Commissioner for Carers Services.
9	Adult Social Care should devise a system to feedback to the Sussex Partnership NHS Foundation Trust the status of a carer's assessment following the referral of the carer by the Trust.	This is work being progressed and an update will be provided to Scrutiny Committee in October.
10	<p>Commissioners in Public Health should support the role of pharmacies in identifying and signposting carers as part of their ongoing commissioning activity, including specific activities as follows:</p> <ul style="list-style-type: none"> ➤ To make 'Carer Aware' training available to pharmacy staff. ➤ To make "Do you look after someone?" leaflets available to pharmacies for insertion into blister packs/handing out to potential carers by pharmacy staff (including delivery drivers) <p>To encourage pharmacies to insert the leaflet into the 'Message in a Bottle' bottles supplied by Lions Clubs, prior to giving them to patients/carers.</p>	Initial feedback from pharmacists has been positive and there is now a shared commitment to implement this recommendation. Work will now be completed on the practical arrangements to take this forward with an update to be provided to Scrutiny Committee in October.